

Tutorial for creation of the electronical transportation pass for students.



Warning:

From the 1st January 2021 we'll be issuing student transportation passes (18-26 years of age) only in the electronical form in order to simplyfy the process of creation of the prepaid non-transferable electronical transportation passes.

The transportation passes issued before the 1st January 2021 will be valid even after that date, however we won't be issuing any new cupons, nor transportation cards in the paper form anymore.

The image shows a screenshot of the Brno iD website homepage. The browser's address bar shows the URL brnoid.cz/en/. The website has a red header with the "Brno iD" logo and the tagline "Do it online". A navigation menu includes "Services", "About e-shop", "Why to have Brno iD", "Tips & FAQ", and "EN". A yellow arrow points from the "Services" menu to the "Register" button in the top right corner. The main content area features a list of services on the left and a large image of a tram on the right. The tram image includes the text "Get your Brno iD and claim your travel ticket" and a "Buy online" button. The footer contains various logos and links, including "Customer service center Brno iD", "Verification places", "Contact us", "Pers. data protection", "Contacts", "MKB", "BRNO", "TIC BRNO", "ZOO BRNO", "STAREZ SPORT", "Dáme na vás", and "#brno2050". The Windows taskbar at the bottom shows the search bar with the text "Sem zadejte hledaný výraz" and the system tray with the time "8:49" and date "25.08.2020".

As your first step you'll have to go to the website www.brnoid.cz and here you'll click on the *Register* button.

Authentication - E-shop Brno iD

brnoid.cz/en/authentication?create_account=true

Register Sign in (via login/card/pay code)

Brno iD

Do it online

Services About e-shop Why to have Brno iD Tips & FAQ EN

CREATE AN ACCOUNT

It's enough to create one account and you have everything in one place

E-mail *
fillinyouremail@email.cz

Password *
.....
(Five characters minimum. Backslash isn't allowed and is ignored)

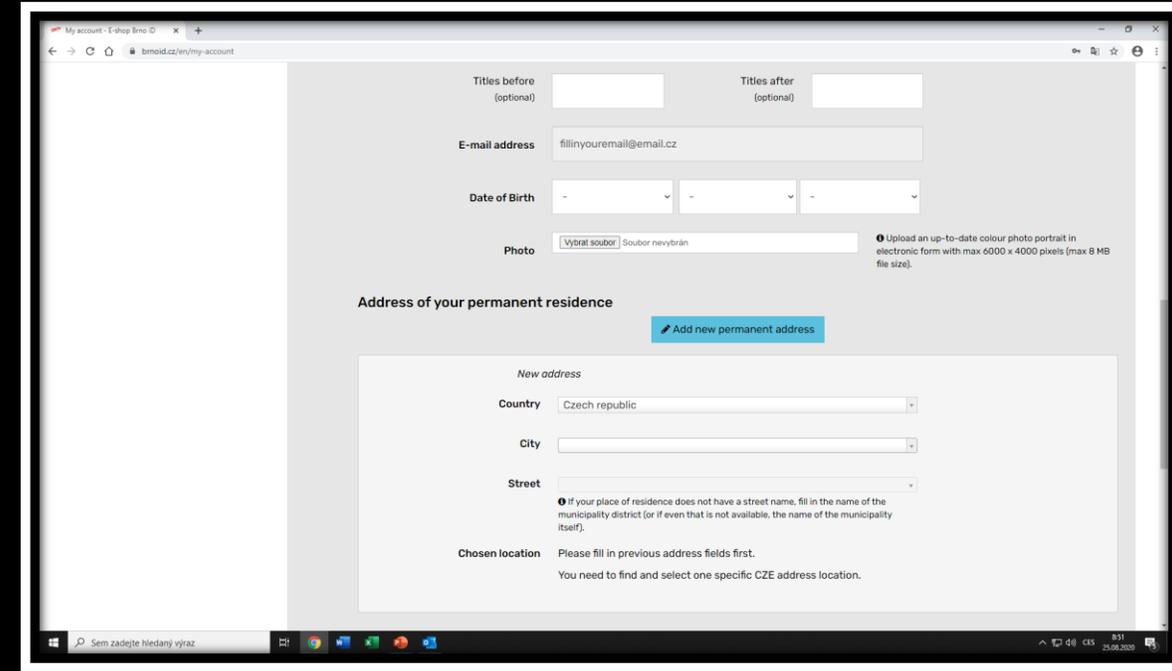
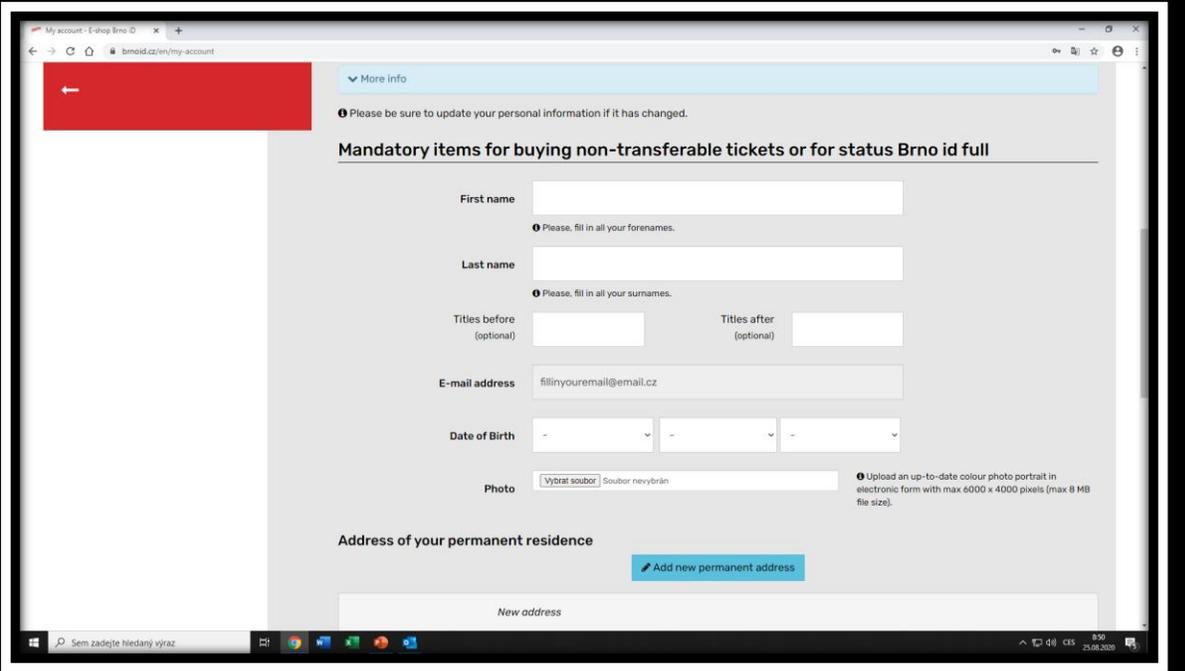
Retype password *
.....
(Must match first password)

Confirm, you are not a robot *
✓ Nejsem robot
reCAPTCHA
Ochrana soukromí · Smíšené podmínky

All field are required

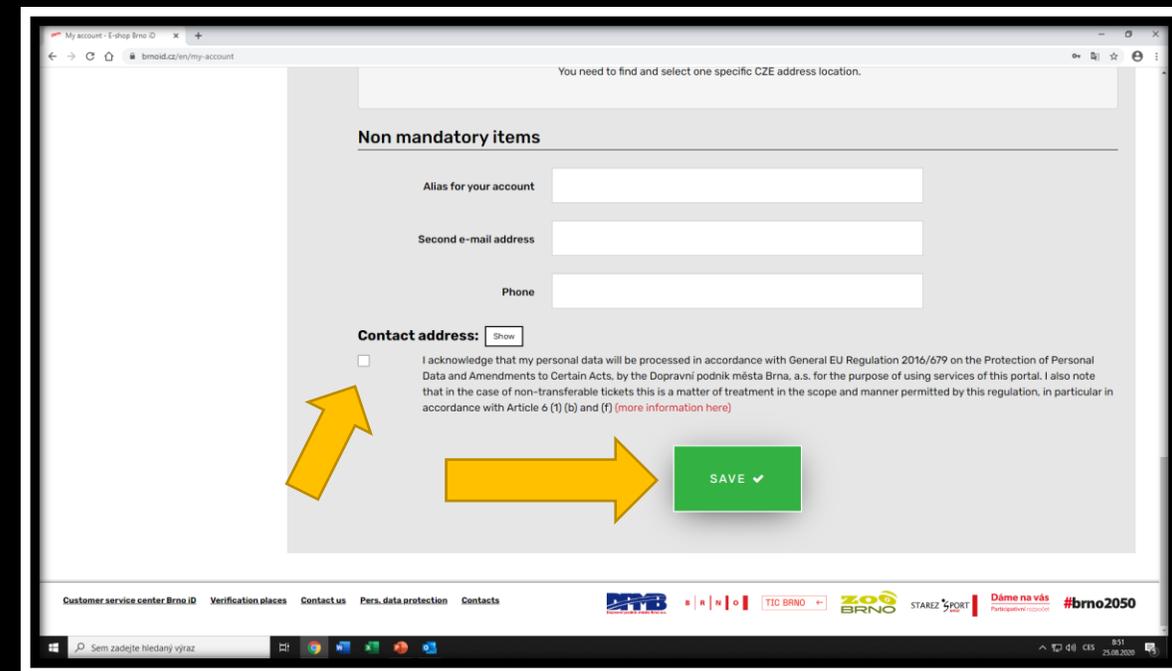
REGISTER ✓

In the registration tab fill in your email address, choose your password and confirm everything by clicking on *REGISTER* button



After registration you'll have to fill in your personal information – name, surname, the date of your birth, then you'll have to upload an up-to-date colour photo portrait and then you'll fill in your address of permanent residence (foreign students, except Slovak students, will fill in the address of their stay in Brno).

After you'll fill everything in, you'll have to save it via corresponding button. However before you'll save it, you'll have to accept the processing of your personal data.



My account - E-shop Brno ID

brnoid.cz/en/my-account?from=index

Waste tax

- Pay for waste

Tourist card BRNOPAS

- Buy Tourist card

Dáme na vás

Jiří Mahen Library

Zoo Brno

Sport

Gift vouchers

Residential parking

City cemetery

←

You are entitled to the following ticket types:

- Standard
- Transferable

Check, whether your e-mail address is correct

You can optionally verify, that the e-mail address, that you used as your login, can receive e-mails from this website (e.g. order confirmations), by clicking the following button:

List of e-mails sent to you from this e-shop in last month

E-mail date	Subject
25. 8. 2020 08:51:06	[E-shop Brno iD] Welcome!

Remote personal data verification by providing a photo of your identity card

Click here to choose photo of your identity card: Soubor nevybrán

Optionally, click here to add also photo of the back side of your identity card: Soubor nevybrán (if necessary and not included in the first file above)

Send image(s) for online verification

Recently, with regards to the current situation, we offer an option to verify your identity without the need of visiting some of our verification places in person. In the file fields above you can upload photo (or scan) of your citizen's identity card in form of an image (or PDF document) with maximum file size of 15 MB. For children without ID card, please use either passport, birth certificate or health insurance card. Usually within one business day, the request will be processed.

Please be sure to update your personal information if it has changed.

Mandatory items for buying non-transferable tickets or for status Brno id full

! Unverified

9:00
25.08.2020

After you'll fill in all of your personal information you'll have to verify them. This can be done by scanning your ID card (czech and slovak students may scan their ID card, foreign students may scan passport, permanent residence permit, etc.) After you'll have the scan, you can upload it via *Choose File (Vybrat soubor)* button and then you'll send the scan by clicking on *Send image(s) for online verification* button.

Verification places - E-shop Brno x +

brnoid.cz/en/cms/31-verification-places

Verification places DPMB, a. s.

Novobranská 18, **Kontaktní centrum Brno iD**, 2.patro provozní budovy DPMB, a.s.pracovní den07:00 - 17:00

Adresses	Opening hours	
Novobranská 18, basement of DPMB building	working days	06:00 - 19:00
	Saturday	08:00 - 15:30
	Sunday	(closed)
Novobranská 18, Contact center Brno iD 2nd floor of DPMB building	working days	07:00 - 17:00
	Saturday	(closed)
	Sunday	(closed)
Bystrc ZOO (new transit terminal)	working days	7 - 18
	Saturday	(closed)
	Sunday	(closed)
Královo Pole, Purkyňova 93 (canteen)	working days	7 - 18
	Saturday	(closed)
	Sunday	(closed)
Mendlovo nám. 19 (opposite the monastery)	working days	7 - 18
	Saturday	(closed)
	Sunday	(closed)
Stará osada, terminal tram stop	working days	7 - 18
	Saturday	(closed)
	Sunday	(closed)
Pisárky Hlinky 151, tram turning track	working days	7 - 17
	Saturday	(closed)
	Sunday	(closed)
Královo Pole nádraží, terminal tram stop	working days	7 - 18
	Saturday	(closed)
	Sunday	(closed)

Sem zadejte hledaný výraz

10:20
26.08.2020

If you don't want to use the online verification function, you can visit any of the DPMB outposts, where they can verify your account using your ID card as well.

My account - E-shop Brno iD

brmoid.cz/en/my-account?from=index

full Logged in as: filinyouremail@email.cz Your Account Sign out

Brno iD

Do it online

Services About e-shop Why to have Brno iD Tips & FAQ EN

Public transport

Buy an IDS JMK ticket
Buy a boat ticket
My tickets

Waste tax

Pay for waste

Tourist card BRNOPAS

Buy Tourist card

Dáme na vás

Jiří Mahen Library

Zoo Brno

Sport

Gift vouchers

Residential parking

City cemetery

←

WELCOME TO YOUR ACCOUNT.

Basic data My carriers Password change Shared accounts Dependent accounts

You are entitled to the following ticket types:

- Standard
- Transferable

🎓 You can request online verification of your student status:

Check, whether your e-mail address is correct

You can optionally verify, that the e-mail address, that you used as your login, can receive e-mails from this website (e.g. order confirmations), by clicking the following button:

List of e-mails sent to you from this e-shop in last month

E-mail date	Subject
25. 8. 2020 08:51:06	[E-shop Brno iD] Welcome!

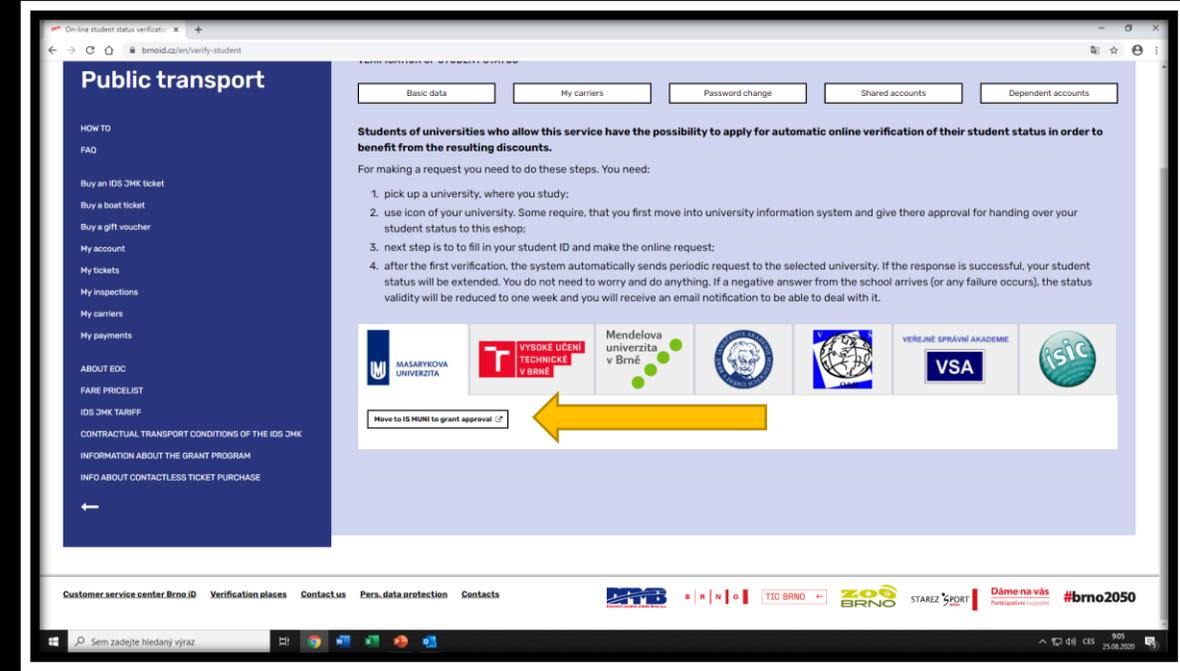
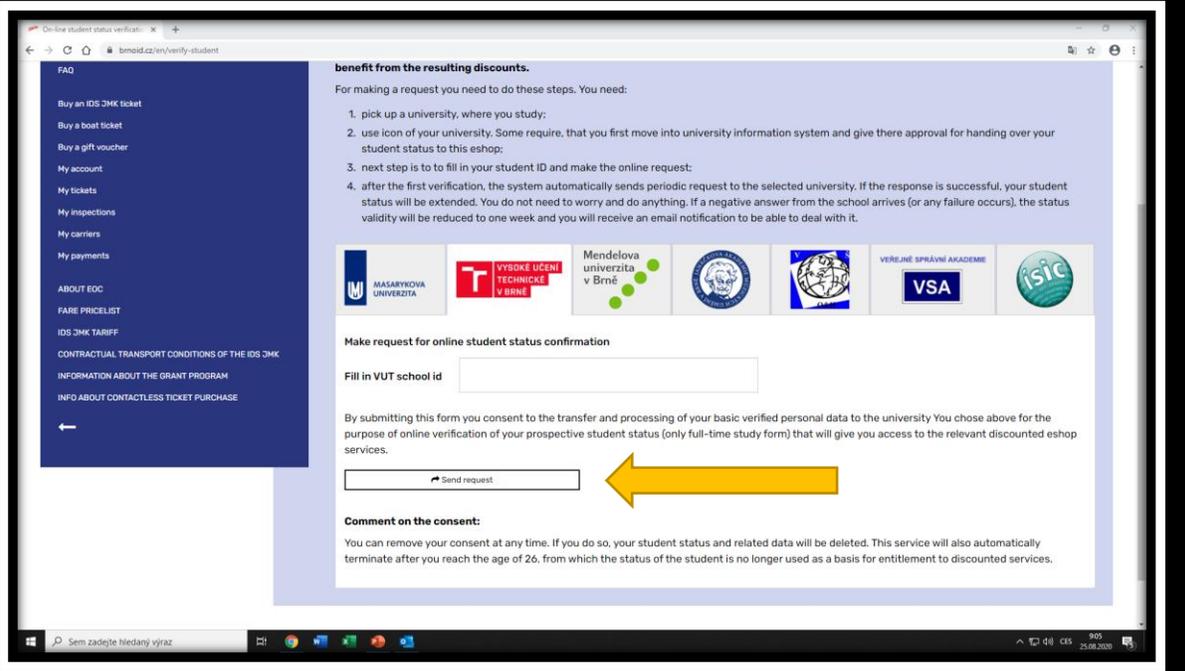
Remote personal data verification by providing a photo of your identity card

Click here to choose photo of your identity card: Soubor nevybrán

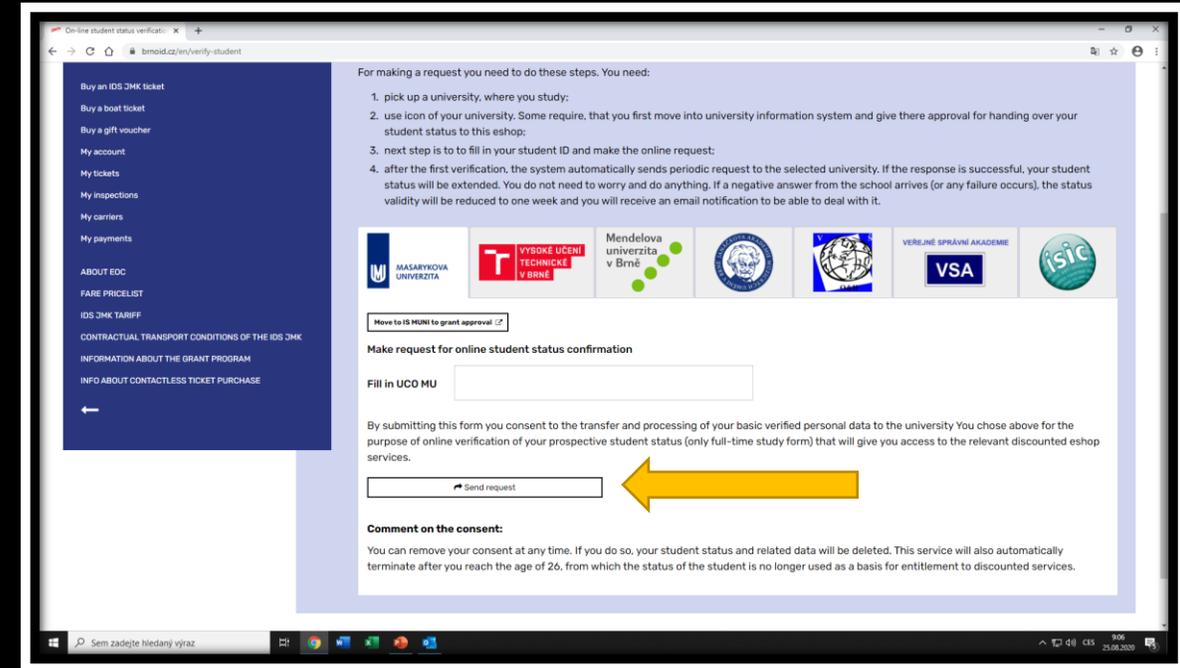
Optionally, click here to add also photo of the back side of your identity card: Soubor nevybrán (if necessary and not included in the first file above)

Send image(s) for online verification

Once the account is verified (see the purple button FULL), you'll be able to verify your student status online. In order to do so, you'll have to click on *Verify student status* button.

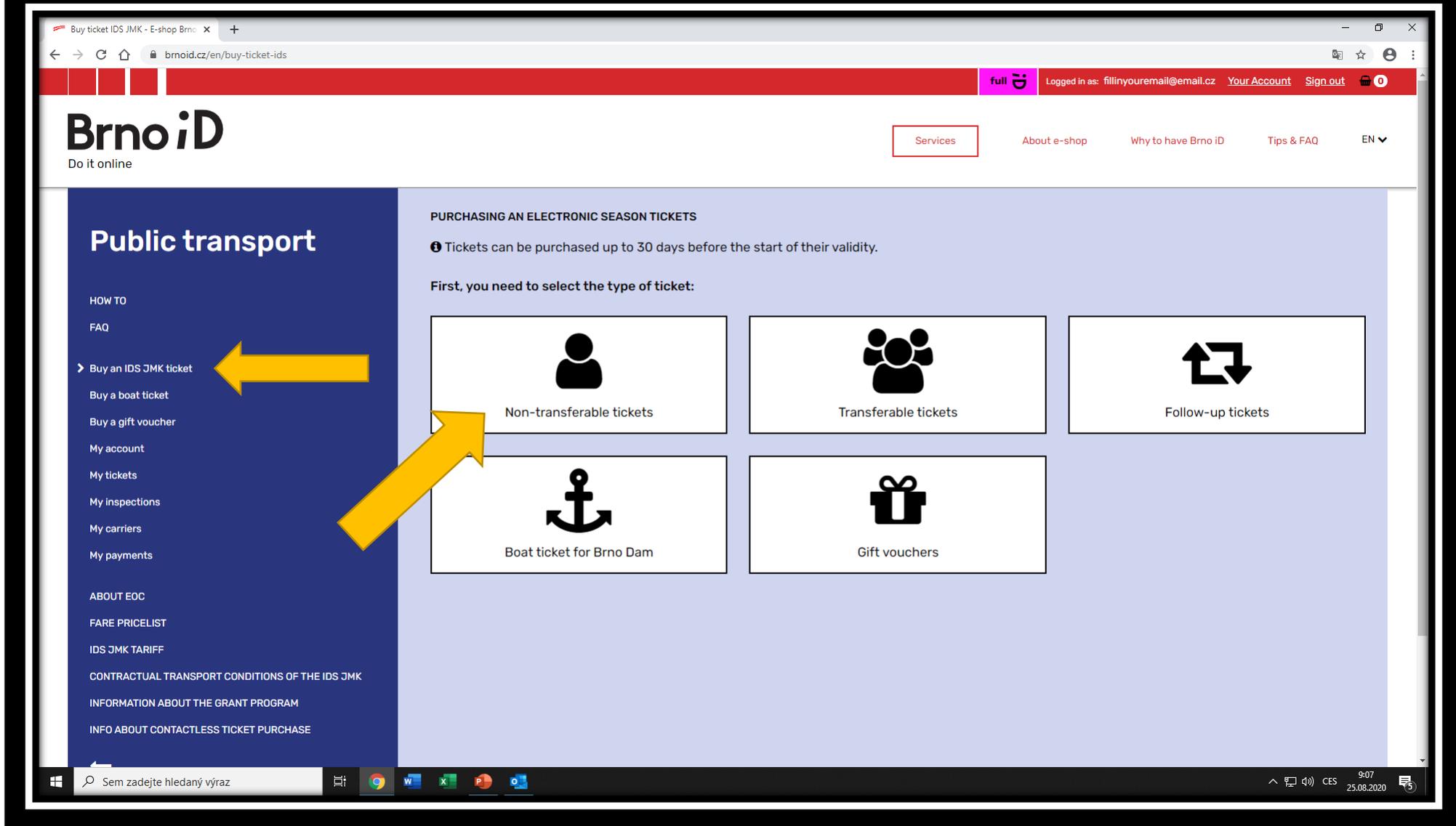


In the menu of student status verification select your school, fill in your students number and send the request via clicking on *Send request* button. This way of verification can be done only by students of VUT, Mendel university, University of business and hotel management and VSA Students of MUNI and JAMU must complete one more step before filling in their students number. This step is granting an approval to share the personal information with the school system. You can get to this option by clicking on *Move to IS MUNI/JAMU to grant approval* button.

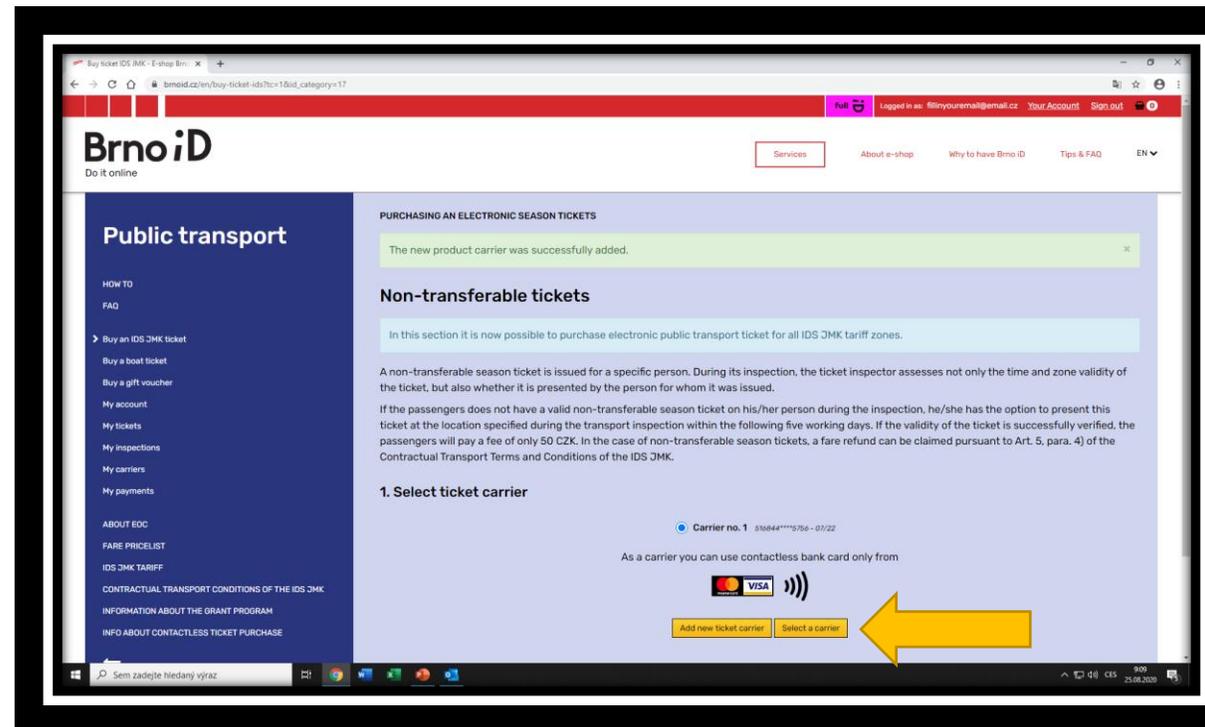
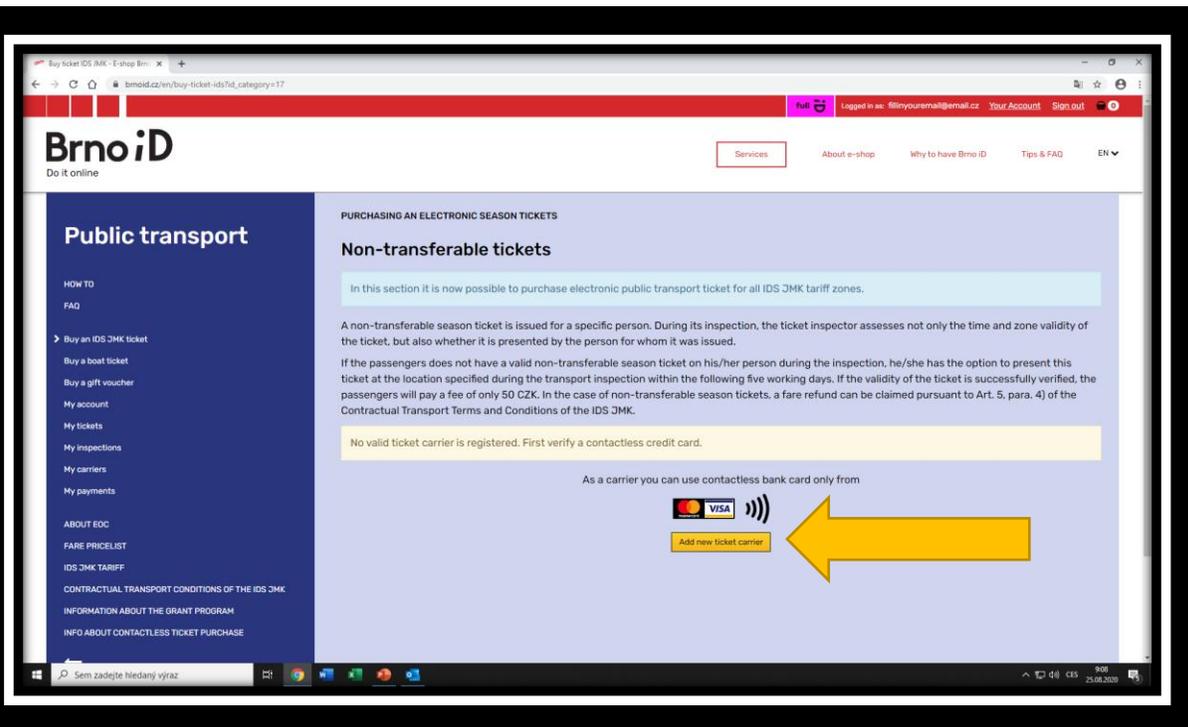




If you're not a student of any of the listed schools, you'll have to use the online verification using ISIC card. In the column called *Fill in ISIC card number* you'll have to fill in the entire number of your ISIC card including the letters. Then in the *School* column choose the option *other school* and then in the part called *Upload a photo/ scan of your ISIC card* you'll have to click on *Upload/Vybrat soubor* button and here you'll upload a scan of the front side of your ISIC card.



After the verification of your student status, you can continue to the purchase of the transportation card by clicking on *Buy an IDS JMK ticket* button. Once you'll do so, you'll click on a *Non-transferable ticket* button.



In the following step you'll have to add a ticket carrier. As a ticket carrier you can use any contactless card, which was issued either by VISA or by Mastercard. This addition can be done by clicking on *Add new ticket carrier* button. The card which you're adding must not be expired and must not be expiring in the month of adding. Once you'll add a ticket carrier, you'll be enabled to continue to the selection of your ticket by clicking on *Select a carrier* button. If you wouldn't want to use your own contactless card, you can buy an anonymous card on any of DPMB outlets. This card would serve only as a ticket carrier.

Buy ticket IDS JMK - E-shop Brno

As a carrier you can use contactless bank card only from

Mastercard VISA

Add new ticket carrier Select a carrier

2. Select fare category

Student Select

Do not see the fare category in which you should be eligible? Resolve

3. Select a ticket

Student 18-26 years of age, monthly, zones 100 + 101 - 275 CZK Select

4. Select validity date

25.08.2020

Add to cart

Legal notice: From 1st of July 2020 all public transport tickets are sold on behalf of KORDIS JMK, a.s. company. By purchasing a ticket, you acknowledge that your personal data will be synchronized with the system of the KORDIS JMK, a.s.

More info

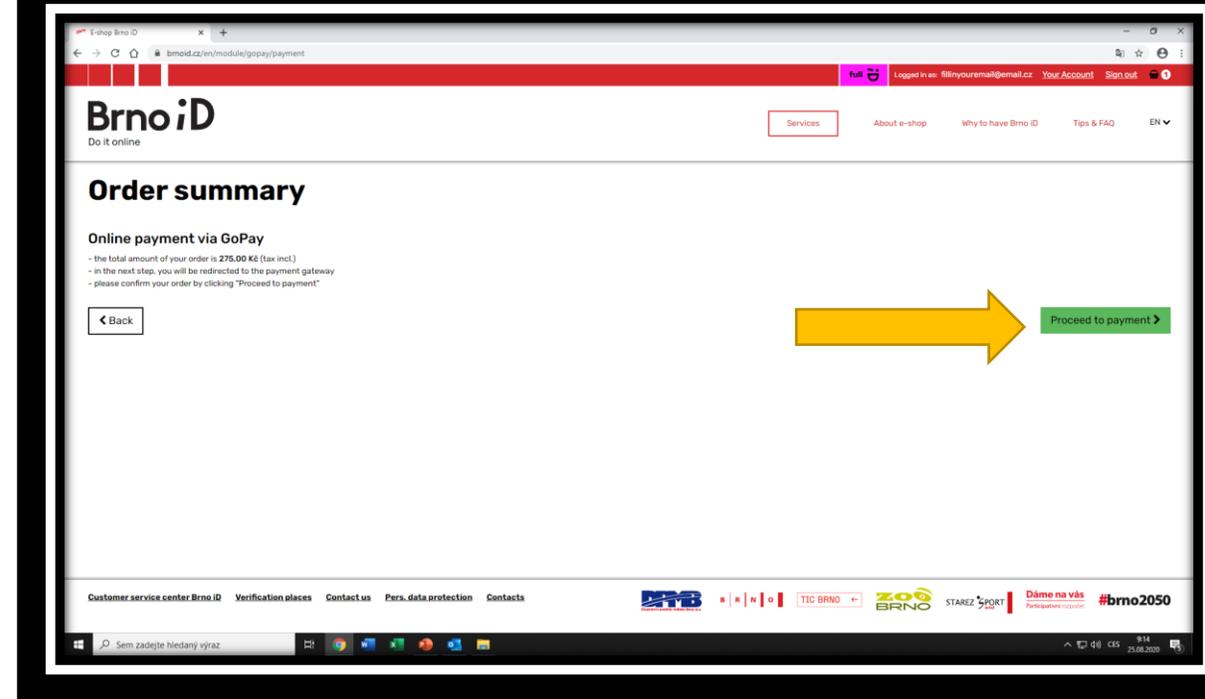
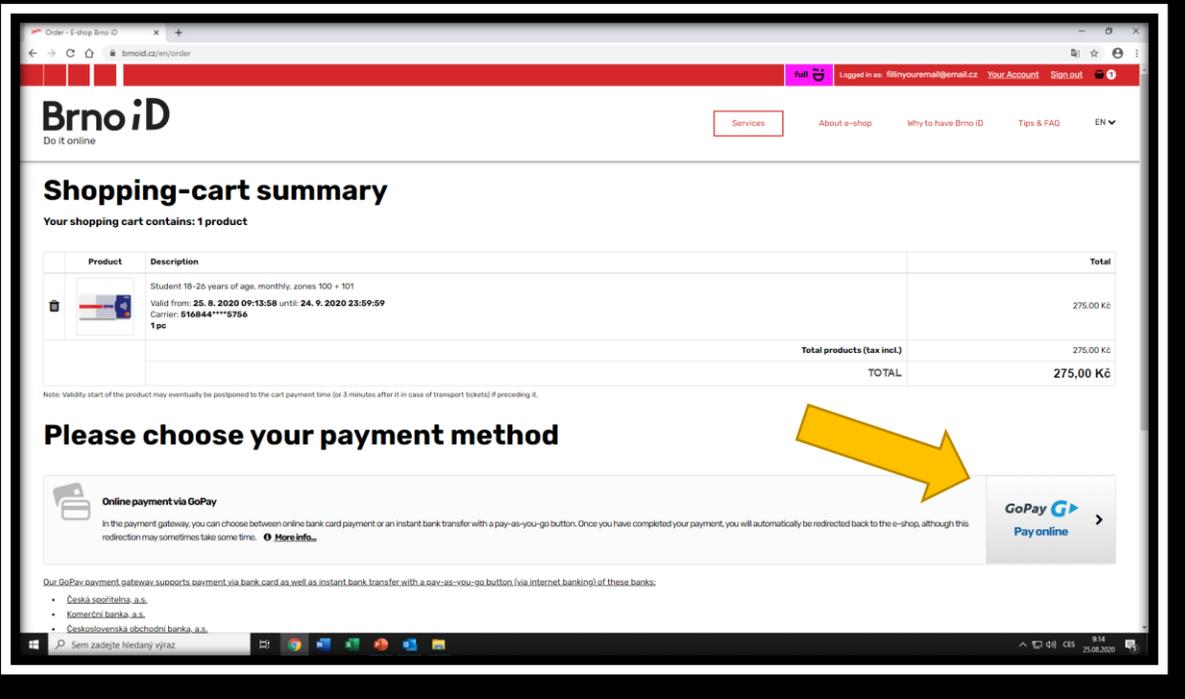
Customer service center Brno iD Verification places Contact us Pers. data protection Contacts

DTPB BRNO TIC BRNO ZOO BRNO STAREZ PORT Dáme na vás Participativní rozpočet #brno2050

Sem zadejte hledaný výraz

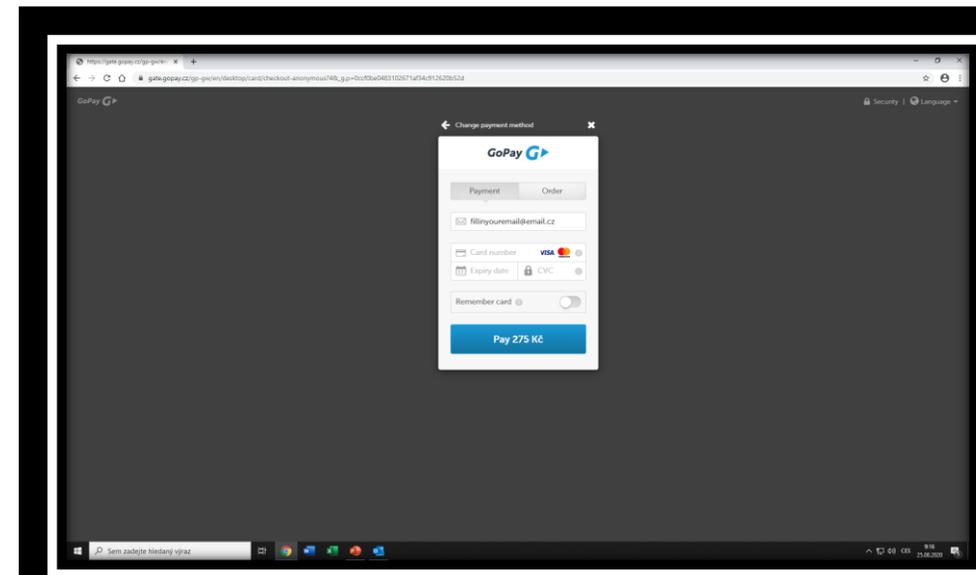
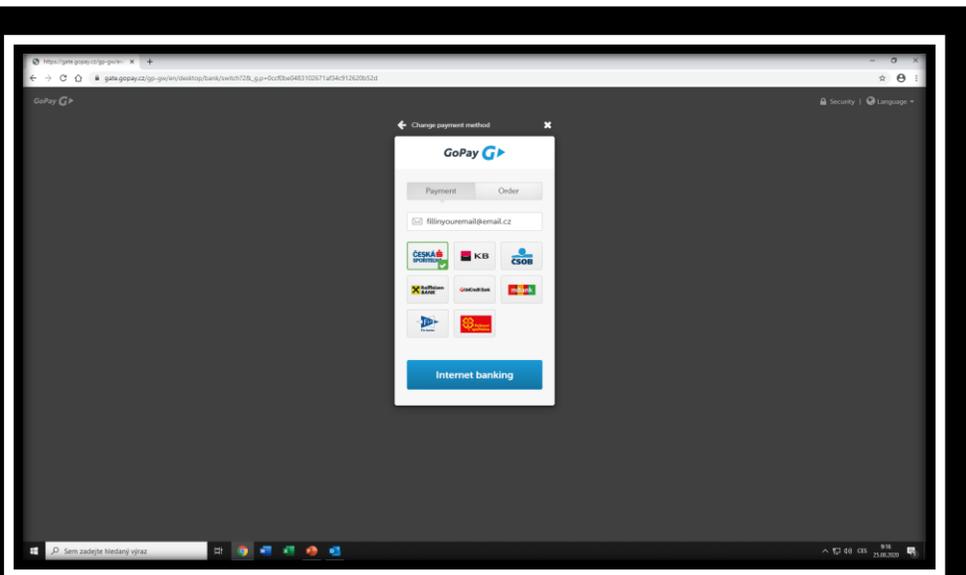
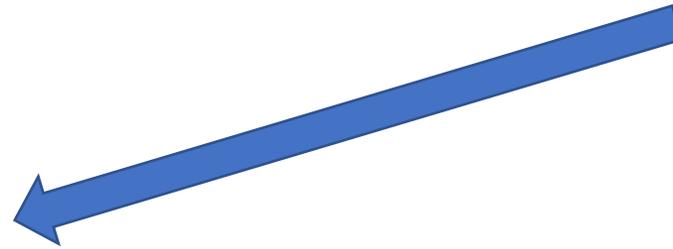
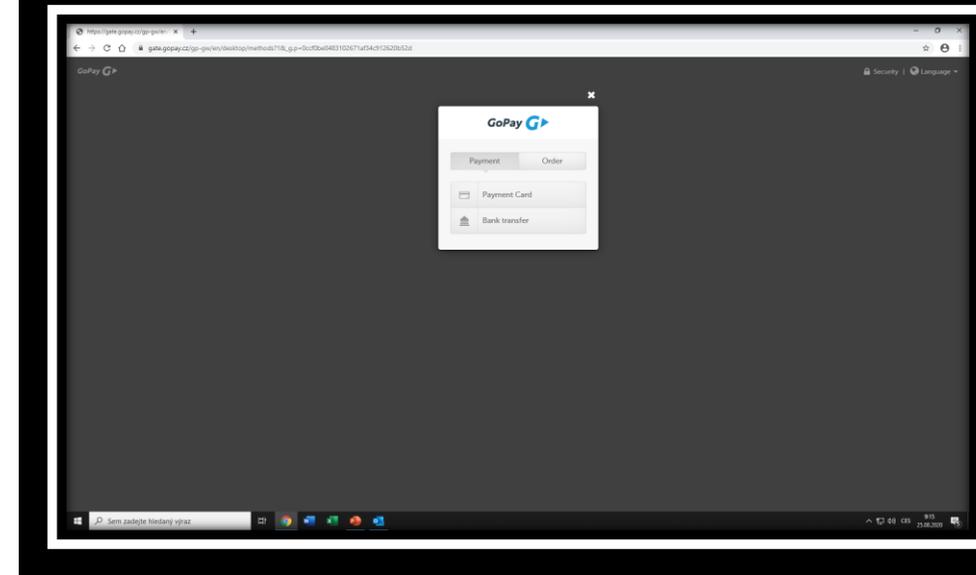
9:13 25.08.2020

Upon the transportation card selection you'll select a student discount, the type of the ticket (monthly, quarterly, annual) and the validity date. First two selections are confirmed by *Select* button and once you'll pick a validity date, you can confirm the selection by clicking on *Add to cart* button, which will transfer you to the purchase.



After the ticket selection you'll be transferred to the shopping cart where you'll see your ticket overview. If there's everything correct, you can continue to the payment itself by selecting the payment method. Paying in the eshop of BrnoID is done by GoPay gateway, therefore in order to proceed to the payment you'll just click on *GoPay Pay online* button. After selection of the method of payment you'll have to confirm the purchase by clicking on *Proceed to payment* button which will transfer you to the gateway itself.

In the GoPay gateway you'll select whether you want to pay via your payment card, or whether you want to pay using the internet banking of one of the selected banks.
Once you'll select the method, you'll make the transaction and then you'll be transferred back to the BrnoID eshop.



My tickets - E-shop Brno iD

brnoid.cz/en/my-tickets

full  Logged in as: fillinyouremail@email.cz [Your Account](#) [Sign out](#) 

Brno iD

Do it online

[Services](#) [About e-shop](#) [Why to have Brno iD](#) [Tips & FAQ](#) [EN](#)

Public transport

HOW TO

FAQ

Buy an IDS JMK ticket

Buy a boat ticket

Buy a gift voucher

My account

> My tickets

My inspections

My carriers

My payments

ABOUT EOC

FARE PRICELIST

IDS JMK TARIFF

CONTRACTUAL TRANSPORT CONDITIONS OF THE IDS JMK

INFORMATION ABOUT THE GRANT PROGRAM

INFO ABOUT CONTACTLESS TICKET PURCHASE

TICKET OVERVIEW

[Info about single-use tickets](#) [Load single-use tickets](#)

Product name	Valid from	Valid until	Ticket carrier	Price
Student 18-26 years of age, monthly, zones 100 + 101 Valid	25. 8. 2020 09:18	24. 9. 2020 23:59	Carrier no. 1 (516844****5756 - 07/22) Transfer to another carrier QR Code  	275,00 Kč

Sem zadejte hledaný výraz

9:17 25.08.2020

The ticket itself can be displayed in Public transport/My tickets section.